

News PDF

Get Real Health Announces Enhancements to MyMedicalRecord Platform for U.K. Client

Solution Upgrades for University Hospital Southampton NHS Foundation Trust Streamline Log-in and Registration Capabilities

ROCKVILLE, Md.--Get Real Health, a member of the CPSI (NASDAQ: CPSI) family of companies and a provider of comprehensive patient engagement tools, today announced that a solution upgrade featuring expanded sign-on capabilities has been activated in Get Real Health's patient portal, MyMedicalRecord, currently being utilized by Get Real Health client, University Hospital Southampton NHS Foundation Trust (the "Trust").

Located in Southampton, United Kingdom, the Trust provides services to approximately 1.9 million people living in Southampton and south Hampshire. Additionally, the Trust's specialist services, such as neurosciences, cardiac services and children's intensive care, reach more than 3.7 million people in central southern England and the Channel Islands.

Get Real Health was instrumental in the initial development of MyMedicalRecord, which is currently utilized by hundreds of thousands of British citizens to manage their health. Through this improved sign-on process, there are no longer two separate login credentials for the portal and a National Health Service ("NHS") account. Any MyMedicalRecord user with an NHS account can use the universal NHS log-in to access MyMedicalRecord.

"The Trust came to us with the aim to streamline the log-in and self-registration process of MyMedicalRecord," said Robin Wiener, chief executive officer of Get Real Health. "As proponents of interoperability and improved access to patient medical information, we were pleased to facilitate this enhanced functionality and make the process easier for all users and increase adoption of MyMedicalRecord across the country."

"MyMedicalRecord is leading the way in working towards a virtual hospital environment, which gives patients much more control over their healthcare and better accessibility to their clinical teams and health record," said Adrian Byrne, chief information officer of the Trust. "Integrating MyMedicalRecord with the NHS log-in will significantly improve the efficiency of our self-registration process and will play an integral role in our goal towards having 500,000 active patient records enhanced through these expanded sign-on capabilities."

About Get Real Health

Get Real Health, a member of the CPSI family of companies, combines a world of new information from patients, devices and apps with existing clinical data to help individuals and healthcare professionals engage and empower each other. By giving providers and patients the information and tools that they need to work together, we help our customers

meet their ever-changing patient engagement needs. Our suite of products helps deliver value-based care, improve outcomes, activate patients, and increase patient loyalty and satisfaction, all while meeting regulatory requirements. For more information, visit www.getrealhealth.com.

About University Hospital Southampton NHS Trust Foundation

University Hospital Southampton NHS Foundation Trust provides services to some 1.9 million people living in Southampton and south Hampshire, plus specialist services such as neurosciences, cardiac services and children's intensive care to more than 3.7 million people in central southern England and the Channel Islands. The Trust is also a major centre for teaching and research in association with the University of Southampton and partners including the Medical Research Council and Wellcome Trust. Visit: <http://www.uhs.nhs.uk/>

Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified generally by the use of forward-looking terminology and words such as "expects," "anticipates," "estimates," "believes," "projects," "targets," "predicts," "intends," "plans," "potential," "may," "continue," "should," "will" and words of comparable meaning. Without limiting the generality of the preceding statement, all statements in this press release relating to the success of Get Real Health's solution, MyMedicalRecord, for its client, University Hospital Southampton NHS Foundation Trust, are forward-looking statements. We caution investors that any such forward-looking statements are only predictions and are not guarantees of future performance. Certain risks, uncertainties and other factors may cause actual results to differ materially from those projected in the forward-looking statements. Such factors may include: the ability of Get Real Health's technology and tools to successfully provide patients with more control over their healthcare information and allow greater accessibility to clinical teams and health records, and to successfully integrate MyMedicalRecord with the NHS log-in; the impact of the ongoing COVID-19 pandemic and related economic disruptions which have materially affected CPSI's revenue and could materially affect CPSI's gross margin and income, as well as CPSI's financial position and/or liquidity; actions to be taken by CPSI in response to the pandemic; the legal, regulatory and administrative developments that occur at the federal, state and local levels; changes in revenues due to declining hospital demand and deteriorating macroeconomic conditions (including increases in uninsured and underinsured patients); CPSI's potential inability to attract and retain qualified client service and support personnel, as well as the disruptive effect of sales force restructurings; exposure to numerous laws, regulations and other requirements through CPSI's international business activities; potential failure to develop or enhance products in response to market demands, as well as undetected errors or problems in new products or enhancements; potential disruptions, breaches, or other incidents affecting the proper operation, availability, or security of CPSI's or its partners' information systems, including unauthorized access to or theft of patient, business associate, or other sensitive information or inability to provide patient care because of system unavailability; dependence on licenses of rights, products and services from third parties; service interruptions resulting from loss of power and/or telecommunications capabilities; potential increased expenses related to labor or other expenditures; the impact of our substantial indebtedness and the ability to refinance such indebtedness on acceptable terms or at all, as well as risks associated with disruptions in the financial markets and the business of financial institutions as the result of the COVID-19 pandemic which could impact us from a

financial perspective; and other risk factors described from time to time in CPSI's public releases and reports filed with the Securities and Exchange Commission, including, but not limited to, CPSI's most recent Annual Report on Form 10-K and Quarterly Report on Form 10-Q. We also caution investors that the forward-looking information described herein represents CPSI's outlook only as of this date, and CPSI undertakes no obligation to update or revise any forward-looking statements to reflect events or development after the date of this press release.

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