

News PDF

Evident Highest Ranked EHR Vendor for 6th Consecutive Year

MOBILE, Ala.--(BUSINESS WIRE)-- Evident, LLC, a wholly owned subsidiary of CPSI (NASDAQ: CPSI) and a leading provider of electronic health record (EHR) systems and services, today announced that it has been recognized as the top-ranked inpatient EHR vendor for hospitals under 100 beds by Black Book Rankings. This is the sixth consecutive year the Company has been recognized as the top EHR vendor for client satisfaction in small and rural hospitals under 100 beds.

In years prior, Evident's EHR has been recognized in the Black Book Rankings under the name CPSI; however, in April of 2015, CPSI formed Evident as part of a holistic rebranding and marketing strategy for its EHR solution. As part of that strategy, the Company renewed its longtime commitment to customer support and satisfaction and implemented a new support model to further improve the overall customer experience.

This year's Black Book Rankings survey also assessed Health Information Technology (HIT) Loyalty and New Generation EHR and advanced support solutions. The HIT Loyalty findings showed that Evident was among the top four vendors who had the highest increase in brand loyalty. The New Generation EHR and advanced support solutions findings ranked Evident at the top of the list for the Company's Security and Privacy Enhancements.

"Our recognition once again as the top EHR vendor for hospitals under 100 beds is a testament both to the proven functionality of our EHR solution and our dedication to providing a superior customer experience," said Evident President and Chief Executive Officer Boyd Douglas. "We value the Black Book Ranking as their market research is independent and objective resulting in rankings that provide a credible and trustworthy picture of the market. We are proud that, according to this independent research, we have been top of class in client satisfaction for six consecutive years. Recently there has been some amount of industry conversation around other EHR vendors' efforts to enter the rural and community healthcare market, despite the absence of substantive execution of any scale. We appreciate Black Book's acknowledgement of our leadership based on actual market performance that has been consistently top rated year over year. The finding that our customer loyalty has increased this past year along with our top overall client satisfaction ranking is clear indication that our continued commitment to community healthcare is recognized by those organizations and their providers. Following last week's designation by *Forbes* Magazine as one of the '100 Most Trusted Companies in America' in which we were one of only six companies to achieve the highest score of 99 out of 100, recognition by Black Book Ranking is further proof that our company does things the right way in all aspects of our business."

About Evident, LLC

Evident is a leading provider of patient centered and community focused electronic health record systems for more than 650 community hospitals and their 12,000 providers. The Company is dedicated to meeting the ever-changing needs of health IT, while optimizing the quality of care for

communities in the United States and Canada. Thrive, Evident's health information solution, is a complete information and patient care system from business office to bedside combined with comprehensive implementation and training services. Thrive offers a seamless user experience and advanced workflows that make it an integral part of delivering quality patient care. LikeMind, the Company's unique collaborative support model for Thrive, delivers proactive service from its staff of healthcare and business professionals who understand the challenges its customers face and share their dedication to quality healthcare. For more information, visit www.evident.com.

About CPSI

CPSI is a leading provider of healthcare IT solutions and services for community hospitals and post-acute care facilities. Founded in 1979, CPSI is the parent of five companies – Evident, LLC, TruBridge, LLC, Healthland Inc., American HealthTech, Inc., and Rycan Technologies, Inc. Our combined companies are focused on helping improve the health of the communities we serve, connecting communities for a better patient care experience, and improving the financial operations of our customers. Evident provides comprehensive EHR solutions and services for community hospitals. TruBridge focuses exclusively on providing business, consulting, and managed IT services to community healthcare organizations, regardless of their IT vendor. Healthland provides integrated technology solutions and services to small rural and critical access hospitals. American HealthTech is one of the nation's largest providers of financial and clinical technology solutions and services for post-acute care facilities. Rycan provides revenue cycle management workflow and automation software to hospitals, healthcare systems, and skilled nursing organizations. For more information, visit www.cpsi.com, www.evident.com, www.trubridge.com, www.healthland.com, www.healthtech.net, or www.rycan.com.



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