

# CPSI Policy for Reporting Violations and Complaints

## 1. Policy Statement

CPSI is committed to fostering and maintaining the highest level of integrity. Protecting our integrity is the job of everyone in the Company. To that end, we have established a Code of Business Conduct and Ethics to assist our employees in maintaining compliance with applicable law and regulations and to maintain our high standards of ethical conduct. This Policy for Reporting Violations and Complaints is intended to supplement our Code of Business Conduct and Ethics by encouraging all employees and third parties (including all agents, representatives, consultants who are acting on CPSI's or any subsidiary's behalf) to report any suspected violations or concerns as to compliance with laws, regulations, our Code of Business Conduct and Ethics and other Company policies, including but not limited to conduct related to violations of law, conflicts of interest, insider trading, corruption, bribery, violations of the Code of Conduct and Business Ethics, GMET policy, international trade rules and sanctions, billing and coding, discrimination, harassment, workplace health and safety, corporate record keeping, disclosure of confidential information and other CPSI policies.

## 2. Obligation to Report Suspected or Actual Violations; Anonymous Reporting

### A. Reporting Generally

It is every CPSI employee and agent's obligation to report suspected and actual violations of laws, government rules and regulations, the Company's Code of Business Conduct and Ethics and other CPSI policies. If an employee has reason to believe that questionable or illicit conduct exists, the employee should immediately report the suspected wrongdoing to his/her supervisor or manager or by using the procedures set forth below. As noted below, supervisors and managers are required to report to the Compliance Point of Contact any time they receive a report of suspected wrongdoing under this policy by any CPSI employee, officer, director or third party acting on CPSI's behalf. You may use the Violation Complaint Form contained on CPSI's intranet within the Human Resources tab (all fields on the form are optional).

### B. Anonymous Reporting

If you wish to report suspected wrongdoing anonymously, you may do so as follows:

- [mail a description of the suspected violation or other complaint or concern to:](#)

Computer Programs and Systems, Inc.  
Compliance Point of Contact  
Attn: Kevin Plessner  
6600 Wall Street  
Mobile, Alabama 36695  
United States

- [Submit a secure Internet-based message through our compliance website at:](#)

[cpsl.com/complaints](https://cpsl.com/complaints)

- [Submit a secure message through our Wiki using the CPSI Confidential Corporate Complaint Form at:](#) The Human Resources Tab in the CPSI Wiki

### 3. Treatment and Retention of Complaints and Reports

Each supervisor and manager will report any suspected violation, concern or complaint reported to such person by employees or other sources to the Compliance Point of Contact to assure proper treatment and retention. In addition, employees should take note that persons outside the Company may report complaints or concerns about suspected wrongdoing. These concerns and complaints should also be reported immediately upon receipt to the Compliance Point of Contact. Supervisors and managers as well as the legal department and management will promptly consider the information received by them under this policy or otherwise. Each person will take appropriate action, including investigation as appropriate, in accordance with applicable laws, governmental rules and regulations, the Company's Code of Business Conduct and Ethics and other applicable CPSI policies, and otherwise consistent with good business practice.

Upon receipt by the Compliance Point of Contact, all reports of suspected wrongdoing received pursuant to this policy will be recorded in a log maintained by the Compliance Point of Contact, indicating the description of the matter reported, the date of the report and the disposition thereof. The log must be retained in accordance with CPSI document retention policies applicable to legal correspondence.

### 4. Statement of Non-Retaliation

CPSI will not permit any form of intimidation, discrimination, retaliation or harassment by any officer, employee, contractor, subcontractor or agent of the Company against any employee because of any lawful act done by that employee to:

- provide information or assist in an investigation regarding any suspected wrongdoing reported in good faith by the employee in accordance with this policy. For purposes of this policy, "good faith" means the person reporting suspected wrongdoing reasonably believed that the report was true, regardless of the outcome of the investigation; or
- file, testify, participate in, or otherwise assist in a proceeding relating to a violation of any law, regulation or CPSI rule.

Any such action is a violation of CPSI policy and should be reported immediately. Persons who discriminate, retaliate or harass may be subject to civil, criminal and administrative penalties, as well as disciplinary action, up to and including termination of employment.

### 5. Statement of Confidentiality

CPSI will, to the extent reasonably possible, keep confidential both the information and concerns reported under this policy, and its discussions and actions in response to these reports and concerns. In the course of its investigation, however, the CPSI may find it necessary to share information with others on a "need to know" basis.